

# On Bike Maintenance App

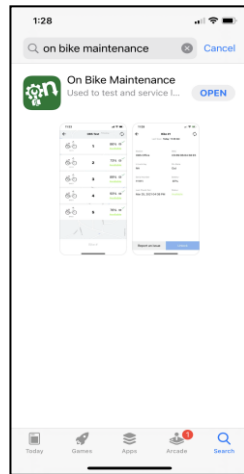
For On Bike Share Admins and Mechanics



On Bike  
Maintenance

1

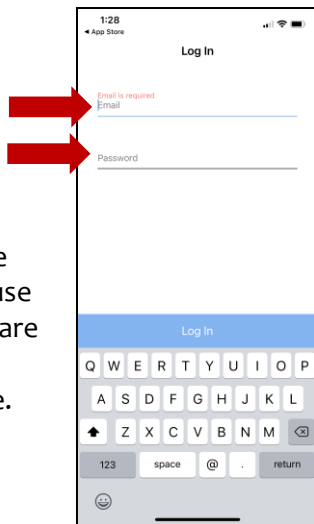
From the iTunes store or Google Play store, search for, download, and install the App called:



2

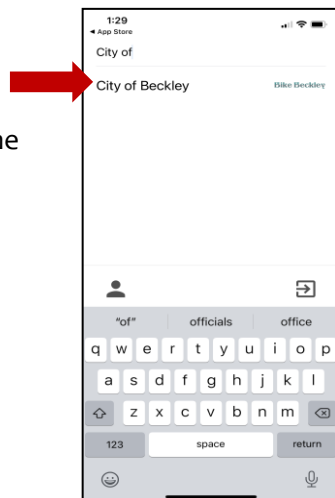
Open the App and enter your email and password.

**NOTE:** These are the same email and password you use to login to the On Bike Share Admin portal. Note: The password is case sensitive.



3

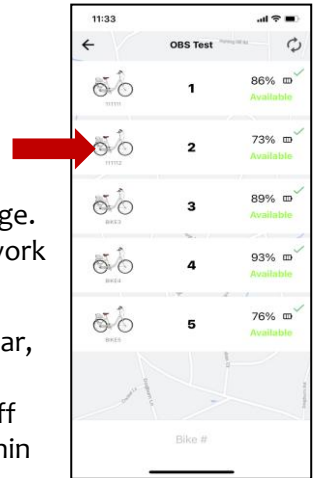
Choose your system name if prompted.



4

The App will show all Bluetooth locks within range. Press one of the locks to work with this lock.

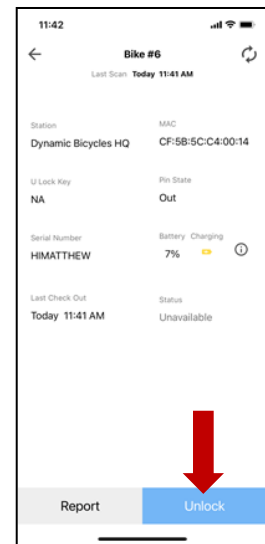
**NOTE:** If locks do not appear, make sure your phone's Bluetooth is on and WiFi off (use cellular). Must be within 15 feet of bikes.



5

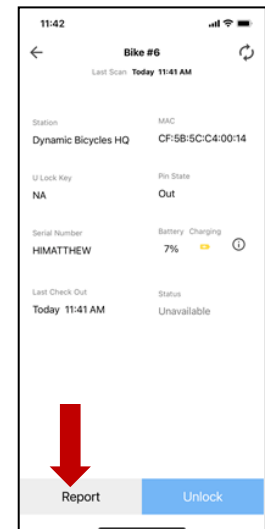
The App will automatically scan the lock and display lock information.

Use the **Unlock** button to test the lock unlocks properly.



6

Use the **Report** button to report bike issues and to record bike maintenance.

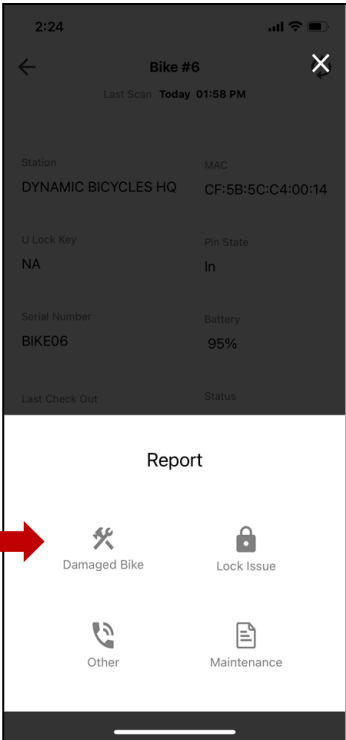
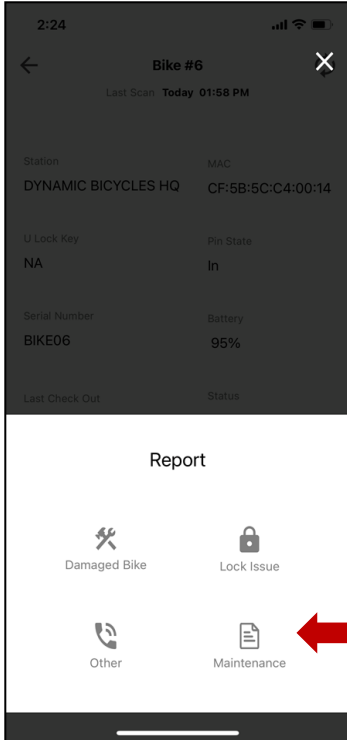


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For On Bike Share Admins and Mechanics

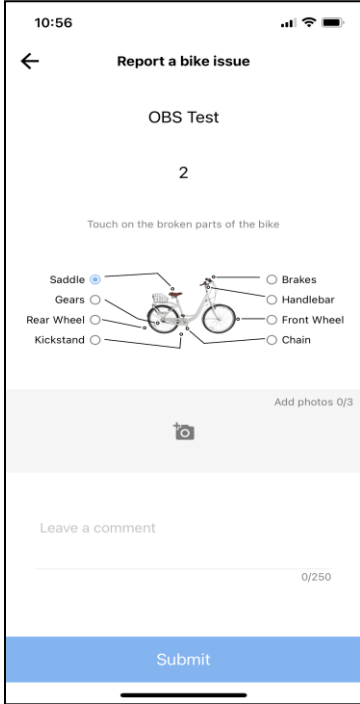


## Report Button

| Report an Issue   | Record Bike Maintenance   |
|---|---|
| <p data-bbox="94 869 386 968">Choose <b>Damaged Bike</b> to report and issue with the selected bike.</p>  | <p data-bbox="1214 940 1474 1073">Choose <b>Maintenance</b> to Record Bike Maintenance for the selected bike.</p>  |

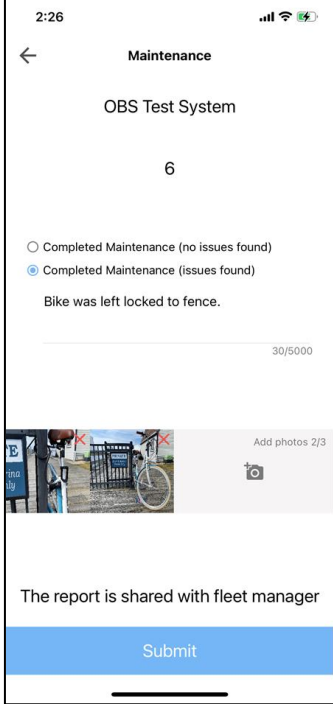
Use this form to record problems with the bike. Use the image to identify the area of the bike with the problem and add comments. You can also add photos to this report.

Click **Submit** when done.



Use this form to record maintenance performed on the bike. You can record maintenance with or without issues and add comments and photos to this report.

Click **Submit** when done.



# On Bike Maintenance App

For On Bike Share Admins and Mechanics



## Battery Charging & Replacement

The electronic locks on your bikes are battery powered. The batteries used are Li Ion 18650. Each battery can last up to 3-4 months or about 200 unlocks. Each battery can be re-charged hundreds of times, but it will lose some capacity over time.

Your system included a spare battery and a charger.

To replace batteries, use the tool provided to open the battery compartment on the top of the electronic lock. Remove the battery and replace with a freshly charged battery. Be sure to line up the + and - indicators on the battery to match the lock.

NOTE: If the wrapper on the battery is torn or missing, DO NOT use the battery. If the battery appears to have any scoring or damage, DO NOT use the battery. If you need replacement batteries, please contact Dynamic Bicycles.



### Step 1. Open Battery Compartment



### Step 2. Replace Battery



**Step 3: Close lid on battery compartment tightly. Re-tighten bolt with tool to secure lid.**